



BUSINESS AND QUALITY SYSTEMS SELF SURVEY

Company Location and Contact Information:**Company Name:** C.I.L. Electroplating Inc.**Mailing address:** 125 Glenn Street Lawrence MA 01843**County:** Essex**Phone Number:** (978) 683-2082**Fax Number:** (978) 686-0654**Web Address:** WWW.CILINC.COM

Detailed Company Information: Company Size:

Small

Special Considerations: N/A

Industry SIC code: 3471

NAICS codes: Plating & Anodizing: 332813

Employee Break down:

Total: 41 Quality Control: 5 Production: 32 Management: 4

Note: All above personnel can be contacted via our general phone number 978 -683-2082**Primary / Key customers:**Chomerics
Clearcomm
General DynamicsLockheed
Honeywell
Raytheon
Spectrum

Key Personnel and Contact Information:

Name	Title	Phone Ext.	Email
James Coskren	Vice President	200	jimc@cilinc.com
John Hoegen	Production/Sales	214	sales@adtecelectroplating.com
Dennis Reidy	Quality Coordinator	213	dreidy@adtecelectroplating.com
Joe Holub	Quality Manager	218	joe.h@cilinc.com
Melissa McKallagat	Office Manager	212	melissa@adtecelectroplating.com
Julio Santos	Shipping/Receiving	217	jsantos@adtecelectroplating.com

Quality Control Information:

Third party Accreditation: NADCAP: AC7004, Chemical processing Certification attached
Process approval expiry date: October 31, 2018
AC7004 quality system approval expiry date: April 30, 2017

Other Quality Systems: ISO 9000 compliant, AS9000 compliant
(Does not maintain accreditation as NADCAP requirements supersedes above requirements)

Elements of Adtec Quality Control System:

(Please note that all these requirements are maintained per NADCAP standards)

- 3.0 Contract Review
- 5.0 Document and Data Control
- 6.0 Purchasing
- 7.0 Control of Customer-Supplied Products
- 8.0 Identification and Traceability of Products
- 9.0 Process Control
- 10.0 Inspection and Testing
- 12.0 Inspection and Test Status
- 13.0 Control of Nonconforming Product
- 14.0 Corrective and Preventive Action
- 15.0 Handling, Storage, Packaging Preservation and Delivery
- 16.0 Control of Quality Records
- 17.0 Internal Quality Audits
- 18.0 Training
- 19.0 Servicing
- 20.0 Statistical Techniques

QUALITY POLICY

C.I.L. Electroplating is committed to being a leader in the Metal Finishing Industry and is fully committed to our customer's success. This will be accomplished through employee training & open communication, continuous improvement, total quality management and by delivering products and services of the highest quality.

We seek a partnership with each of our customers that enhances the value of their products as well as ours.

Management will give our employees the resources, training and support to provide our customers with reliable products and services that meet or exceed their expectations.

C.I.L. Electroplating will encourage excellence in all members of our organization. We will continually attempt to improve the methods we employ in marketing, manufacturing, and service of our products to ensure industry leadership.

This policy shall be integrated and implemented through an active involvement of our entire organization.

Our ultimate goal is the complete satisfaction of our customers.

MISSION STATEMENT

We will make salespeople of our customers by becoming co-makers of their products through Metal Finishing Excellence. The goals of C.I.L. will be accomplished through the following:

- **Satisfying our customers' demands for quality, price, and delivery**
- **Utilizing the best available equipment, processes and supplier resources**
- **Training and inspiring our employees to perform at their highest level**
- **Demanding of ourselves continuous quality improvement in every facet of our organization**
- **Maintaining a responsible environmental health and safety program that meets regulatory requirements and protects our employees and community**
- **Growing a strong company, financially viable under any circumstances**

Through this mission, we will create the "C.I.L. Difference", making us and our customers, industry leaders in New England and the global market place.'